

HMIC REPORT

Core Business

An inspection into crime prevention, police attendance and the use of police time

September 2014

Response from Sir Clive Loader

I have read with considerable interest the report from HMIC, for which I am grateful.

My Police and Crime Plan sets a number of priority areas including the importance of placing victims at the heart of policing services, improving our response to mental health issues, and combating anti-social behaviour. I am extremely pleased that these areas highlighted both in the national thematic report and in the local force feedback letter as areas in which HMIC sees positive improvements and, in some cases, best practice.

It is extremely important that, in times of financial austerity, the Chief Constable and his colleagues identify ways in which we can continuously improve the service provided but with less money and fewer officers and staff. This report suggests the Force is heading in the right direction and in some areas setting the national standard. However, there is no complacency at play here, and the Chief Constable recognises that there are areas for further improvement