



Our Ref: 000183/16

Your Ref:

Address Correspondence to:

Date 26 January 2016

Dear,

Freedom of Information Act 2000

I write further to your request for information received 12/01/2016.

I note you seek access to the following information:

Can you please provide the following information:

- 1. Where does responsibility for victims care sit within your force area ?*
- 2. Who is the portfolio lead for victim of crime services in your force area ?*
- 3. What organisations contribute to your multi-partnership approach to victim of crime care ?*
- 4. Is there a dedicated victims of crime care centre in your force area ? If yes, please provide details of the dedicated unit and details of the services provided.*
- 5. Is your victim of crime services compliant with European Parliament (2012) Directive 2012/29/EU and the Victims Charter ?*

Following receipt of your request, searches were conducted within Leicestershire Police to locate information relevant to your request.

Your request for information has now been considered and the information asked for is as follows: -

Can you please provide the following information:

1. Where does responsibility for victims care sit within your force area ?

A - Responsibility rests across the Force and the OPCC who commission 3rd parties to deliver victim support services

2. Who is the portfolio lead for victim of crime services in your force area ?

A - The Police and Crime Commissioner

3. What organisations contribute to your multi-partnership approach to victim of crime care ?

A - Catch 22, UAVA (consortium comprising of FreeVa, Women's Aid Leicestershire Ltd and Living Without Abuse), Leicestershire Partnership Trust, Leicester rape Crisis, New Dawn New Day, Barnardo's and 24/7 Locks are our providers of victim support services. In addition we work with the following organisations through our Victims and Witnesses Partnership Assurance Group: Leicester City Council, Rutland County Council, Leicestershire County Council, East Mids Criminal Justice Service (EMCJS), Derbyshire, Leicestershire, Nottinghamshire and Rutland Community Rehabilitation

Company (DLNR CRC), National Probation Service, Her Majesty's Courts and Tribunals Service (HMCTS), Leicestershire West Clinical Commissioning Group and the Crown Prosecution Service. We also work with NHS England in relation to Sexual Abuse Referral Centres (SARC) and in renovating a building for a new SARC Next provided decorations and furnishings and an interior design consultant.

4. Is there a dedicated victims of crime care centre in your force area? If yes, please provide details of the dedicated unit and details of the services provided.

A - Our primary victim of crime services are Victim First (provided by Catch 22), the UAVA domestic and sexual abuse service and the SARC. These services have victim accessible buildings (which one could therefore be considered "centres") from which they operate.

Victim First - please see <http://victimfirst.org> for details UAVA - please see <http://www.uava.org.uk> for details (NB. This is a relatively new service and the website is not quite up and running but will be very shortly. In short, the service comprises a helpline, crisis/outreach support, Independent Domestic/Sexual Violence Advocate (IDVA/ISVA) support and therapeutic support).

SARC - please see <http://www.juniperlodge.org.uk/> for details

5. Is your victim of crime services compliant with European Parliament (2012) Directive 2012/29/EU and the Victims Charter?

A - Yes

Leicestershire Police provides you the right to ask for a re-examination of your request under its review procedure. Letters should be addressed to Information Manager, Professional Standards Department at the above address. If you decide to request such a review and having followed the Force's full process you are still dissatisfied, then you have the right to direct your comments to the Information Commissioner who will give it consideration.

Yours sincerely

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