



**POLICE & CRIME  
COMMISSIONER**  
for Leicester, Leicestershire & Rutland  
Your Communities - Your Commissioner

Our ref: 0008/22-Doc 370-21

Date: 19 April 2022

Name:  
Email:

Dear,

**Freedom of Information Act 2000**

I write further to your freedom of information request received on 23rd March 2022. I note you seek access to the following information:

*Thank you for your leaflet which I received with my council tax bill.*

*These leaflets are great in keeping us informed but it lacks any meaningful substance that I can benchmark progress on next year and your expectations for the force:*

*I live in Coleorton in NW Leicestershire, can you please share with me the details behind what you mean and impact to this village specifically:*

1. 'I expect to see?'
2. service improvement in 2022/23

**Your request for information has now been considered by the Police and Commissioner Mr Matthews and the response is as follows:**

"Many thanks for your email, and I am glad that the leaflets are getting out there and being noticed.

I must admit that it has been a while since I have been to Coleorton, but what a wonderful village it is.

I am sorry that you feel as if they are lacking in detail. I did not want to put too much information on a small leaflet. The idea behind the leaflets is to spark a conversation and show that I am interested and want to talk to members of the public. If there is too much information, some people may not read it. In relation to your specific questions please read the below:

1. Unfortunately, my plan cannot be as specific as to mention a particular village. My plan has to be relevant to all areas of Leicester, Leicestershire and Rutland, and therefore it needs to provide an overview rather than specific village improvements. In my role as the Police and Crime Commissioner I will be holding the Chief Constable to account for the delivery of operational policing and this is what was meant by "I expect to see".

Please also note that the detailed Police and Crime Plan will be published shortly and will be accessible on my website: [Police and Crime Commissioner for Leicestershire \(pcc.police.uk\)](http://pcc.police.uk). This sets out my vision for Leicester, Leicestershire and Rutland in more detail.

I can, however, assure you that as a lovely rural village, Coleorton is well catered for in my plan under the rural and community policing sections. Recent years have neglected rural communities, and I plan on reversing that.

Through the use of literature and my community days, I plan on keeping in touch with our forgotten communities, being challenged by residents and letting them know what I am doing.

2. In relation to your question on “*service improvements in 2022/23*” this is also detailed in my Police and Crime Plan. However, the following are an example of how this will be managed in rural areas:
  - I am investing in rural areas and community policing and overseeing the expansion of our rural crime team.
  - Already, since taking office, we have established a rural crime team similar to that of neighbouring rural counties. It currently consists of 2 PCs and an SGT, but I would like at least eight officers by this time next year.
  - I plan on revitalising the spirit of volunteering and unleashing the power of communities through more neighbourhood watches, community speed watches and heritage crime groups. By this, I mean I have money set aside in the budget to help local groups buy things such as speed guns and receive training.
  - I also plan on employing a full-time community group coordinator whose job will be to organise these groups, speak with them and learn what they need and help set more up.

All of the above is in aid of utilising people’s love for their area to increase crime prevention and the increase we have in officer numbers – particularly in the rural crime team.

As for research being conducted, I have put aside some money to conduct in-depth research about people’s attitudes toward the police and what they want to see. Alongside this, I will be publishing many surveys across the whole of Leicestershire. These surveys will seek to identify people’s key concerns and be reasonably regular, not to bother people but allow me to measure whether my measure is having an effect and let me know if I need to do more.

Hopefully, this response will have allayed some of your fears and reassure you that while I cannot be specific about Coleorton, your village will benefit from the measure I am taking to make our communities as safe as they can be with the office I hold.

The Police and Crime Commissioners Office provides you the right to ask for a re-examination of your request under its review procedure. Letters should be addressed to Data Protection Officer at the above address or emailed to [police.commissioner@leics.police.uk](mailto:police.commissioner@leics.police.uk). If you decide to request such a review and having followed the Police and Crime Commissioner’s full process you are still dissatisfied, then you have the right to direct your comments to the Information Commissioner who will give it consideration.

Yours sincerely,

## **The Office of the Police and Crime Commissioner**

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