



**POLICE & CRIME  
COMMISSIONER**  
for Leicester, Leicestershire & Rutland  
Your Communities - Your Commissioner

Our ref: 0010/22-Doc 374-21

Date: 3 May 2022

Name:  
Email:

Dear,

**Freedom of Information Act 2000**

I write further to your freedom of information request received on 1<sup>st</sup> April 2022. I note you seek access to the following information:

1. *What road victims support services do you offer?*
2. *Who provides your road victims support services?*
3. *Who is eligible for road victim support?*
4. *What number/percentage of road victims receive road victims support?*
5. *What number/percentage of road victims do not take up an offer of road victims support?*

**Your request for information has now been considered and the response is as follows:**

**1. What road victims support services do you offer?**

The Police and Crime Commissioner for Leicester, Leicestershire and Rutland commissioned Victim First to provide services for victims and witnesses.

Victim First offers free, confidential and independent advice and tailored support to meet the needs of victims and witnesses. This includes:

- Emotional Support (Caseworkers are trained to listen, empathise and recognise the emotional impact that crime can have on victims and witnesses).
- Mental Health Support (We work alongside a mental health nurse who can help support around mental wellbeing).
- Specialist Support (We will help victims find the appropriate support and make direct referrals).
- Restorative Justice (Restorative Justice is a voluntary process which offers you the opportunity to potentially communicate with the offender to address any harm caused).
- Advocacy (We can contact service on the victim's behalf to help).

**2. Who provides your road victims support services?**

Victim First do get some road traffic case's currently and do provide support, although we do recognise that some road victims are in need of specialist support, and we are having to signpost / refer those victims.

### **3. Who is eligible for road victim support?**

Anyone who has been impacted by the incident.

### **4. What number/percentage of road victims receive road victims support?**

Between March 2021 and March 2022, Victim First have received 10 road crimes. We have provided enhanced support to 3 (30%) of these victims.

### **5. What number/percentage of road victims do not take up an offer of road victims support?**

Between March 2021 and March 2022, Victim First have received 10 road crimes. We offered support to all 10, but 7 (70%) of these victims declined support.

The Police and Crime Commissioners Office provides you the right to ask for a re-examination of your request under its review procedure. Letters should be addressed to Data Protection Officer at the above address or emailed to [police.commissioner@leics.police.uk](mailto:police.commissioner@leics.police.uk). If you decide to request such a review and having followed the Police and Crime Commissioner's full process you are still dissatisfied, then you have the right to direct your comments to the Information Commissioner who will give it consideration.  
Yours sincerely,

### **The Office of the Police and Crime Commissioner**

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