



**POLICE & CRIME
COMMISSIONER**
for Leicester,
Leicestershire & Rutland
Your Communities - Your Commissioner

Our ref: 00014-23 – Doc 732-21

Date: 12/05/23

Name:

Email:

Dear

Freedom of Information Act 2000

I write further to your freedom of information request received on 31 March 2023. I note you seek access to the following information:

1. What are the OPCCs statistics for the number of domestic violence victims seeking help from the police for the year 2022/23?
2. What is the required annual call capacity of the DV helpline service run by Freeva?
3. Are you assessing the performance of the Freeva helpline and if yes, then how? What is the OPCC's evaluation of need for the number of domestic violence victims requiring alternative accommodation/refuge for the year 2022/23
4. What is the OPCC's evaluation of need for the number of IDVAs required to support all high-risk victims of DV in the county in 2022/23?.
5. What is the OPCC's evaluation of the number of IDVAs required to work within the court setting to support survivors of DV in the county in 2022/23? How many FTE IDVAs were deployed across services and working with the police for the period 1st April 2022 to 28th Feb 2023
6. How many DV CPS cases where the perpetrator pleaded not guilty were recorded across LEICS from 1st April 2022 to 28th Feb 2023? For these not guilty cases how many of these were provided with the support of an IDVA?

Your request for information has now been considered and the response can be found below:

1. **What are the OPCCs statistics for the number of domestic violence victims seeking help from the police for the year 2022/23?**

This is to inform you that the Office of the Police and Crime Commissioner for Leicestershire does not hold the information you have requested based on the information you have provided. Leicestershire Police Force may hold this information and I give below a link to the Force's website where you can make a FOI request to them directly [Accessing information | Leicestershire Police \(leics.police.uk\)](https://www.leics.police.uk)

2. **What is the required annual call capacity of the DV helpline service run by Freeva?**

The required annual call capacity is 12000 calls per year.

3. Are you assessing the performance of the Freeva helpline and if yes, then how?

Yes, the OPCC hold's weekly update calls with the CEO of Freeva and Head of Service for Victims. In addition, the OPCC are provided with monitoring data on quarterly basis, which is reviewed with Freeva and actions are agreed for the following quarter.

4. What is the OPPC's evaluation of need for the number of domestic violence victims requiring alternative accommodation/refuge for the year 2022/23?

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5. What is the OPCC's evaluation of need for the number of IDVAs required to support all high-risk victims of DV in the county in 2022/23?.

This is to inform you that the Office of the Police and Crime Commissioner for Leicestershire does not hold the information you have requested based on the information you have provided.

6. What is the OPCC's evaluation of the number of IDVAs required to work within the court setting to support survivors of DV in the county in 2022/23? How many FTE IDVAs were deployed across services and working with the police for the period 1st April 2022 to 28th Feb 2023

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However, the OPCC funds 19.2 ISVAs across the LLR.

7. How many DV CPS cases where the perpetrator pleaded not guilty were recorded across LEICS from 1st April 2022 to 28th Feb 2023? For these not guilty cases how many of these were provided with the support of an IDVA?

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The Police and Crime Commissioners Office provides you the right to ask for a re-examination of your request under its review procedure. Letters should be addressed to Data Protection Officer at the above address or emailed to OPCC@leics.police.uk. If you decide to request such a review and having followed the Police and Crime Commissioner's full process you are still dissatisfied, then you have the right to direct your comments to the Information

Commissioner who will give it consideration.

Yours sincerely,

The Office of the Police and Crime Commissioner

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