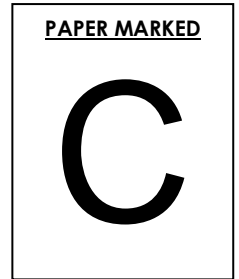


**POLICE AND CRIME
COMMISSIONER FOR
LEICESTERSHIRE**

**ETHICS, INTEGRITY AND
COMPLAINTS COMMITTEE**



Report of: **CHIEF CONSTABLE**

Subject: **DIP SAMPLING OF COMPLAINT FILES**

Date: **FRIDAY 15 DECEMBER 2017 – 2:00 p.m.**

Author: **ANGELA PERRY, EXECUTIVE DIRECTOR
SIMON HURST, PROFESSIONAL STANDARDS DEPARTMENT**

Purpose of Report

1. The purpose of this report is for members discussion on the findings from the dip sampling of complaint files.

Recommendation

2. It is recommended that members:-
 - (a) discuss the outcome of the dip sampling of complaint files; and
 - (b) consider a theme for the next dip sampling session.

Background

3. The Police and Crime Commissioner has a responsibility for ensuring that the Chief Constable is applying police regulations in the handling of complaints. The Police and Crime Commissioner fulfils this statutory responsibility by receiving reports from the Chief Constable to the Strategic Assurance Board and by the members of the Ethics, Integrity and Complaints Committee dip sampling of complaint files and reporting on their findings.
4. Three members of the Committee, Ms Lynne Richards, Dr Steven Cammiss and Dr Mark Peel undertook their dip sampling on Tuesday 31 October 2017. The outcome of the dip-sampling is as follows:-

<u>Category of Complaint</u>	<u>File No.</u>	<u>Comments by Member</u>	<u>Force Response</u>
Mishandling of Property Oppressive conduct/harassment	CO/00105/17	Local resolution with consent. Error made by Digital Forensic Unit in allocating device resulted in delay in it being examined. Have procedures been adjusted to ensure this does not happen again? The impact on complainant was substantial.	Noted - thank you DFU have now amended their processes to prevent reoccurrence
Other assault	CO/00641/16	Allegation 1, 2, 3 are not upheld. Allegation 4 upheld. Management action appropriate.	
Neglect of Duty Corrupt Practice	CO/00240/17	No comment	Noted - thank you

<u>Category of Complaint</u>	<u>File No.</u>	<u>Comments by Member</u>	<u>Force Response</u>
Traffic irregularity	CO/00459/16	Management action appropriate. No further comment.	Noted - thank you
Direction and control	CO/00082/17	Police not addressing issues of Anti-Social Behaviour – organisational complaint. Locally resolved. No further comment.	Noted – thank you
Incivility Neglect of Duty	CO/00117/17	Locally resolved with consent. No further comment.	Noted – thank you
	CO/00041/17	Agree with grounds for disapplication – fundamentally repetitious of original complaint which established police responded correctly to each of incident.	Noted - thank you
Other assault Incivility	CO/00041/17	2x complaint withdrawn – no further comment.	Noted - thank you

<u>Category of Complaint</u>	<u>File No.</u>	<u>Comments by Member</u>	<u>Force Response</u>
Failure in Duty Code C Oppressive conduct Discriminating Behaviour	CO/00615/15	Allegations 1, 2, 3, 4 and 6 not upheld – agreed. Allegation 5 and 7 upheld. Management action appropriate. No further comment.	Noted – thank you
Oppressive conduct/harassment	CO/00655/16	Local resolution with consent. No further comment.	Noted – thank you
Oppressive conduct/harassment Neglect of duty	CO/00214/17	Complaint withdrawn. No further comment.	Noted – thank you

<u>Category of Complaint</u>	<u>File No.</u>	<u>Comments by Member</u>	<u>Force Response</u>
Multiple	CO/131/17	I am happy with the investigation and outcome.	Noted – thank you
Multiple	CO/177/17	I am, on balance, happy with the outcome. I do have concerns regarding a number of omissions of duty in the custody process, but the words of advice and learning for these are probably a proportionate response. Is it possible to report back to the community any actions taken re organisation learning on ‘dirty protests?’	We will look to identify a suitable forum for this to take place.

<u>Category of Complaint</u>	<u>File No.</u>	<u>Comments by Member</u>	<u>Force Response</u>
Discriminating behaviour	CO/623/16	I am happy with the investigation and outcome.	Noted – thank you
Multiple	CO/538/16	I am happy with the investigation and outcome.	Noted – thank you
Multiple	CO/599/16	I am happy with the investigation and outcome.	Noted – thank you
Misconduct	CM/60/16	I am happy with the investigation and outcome.	Noted – thank you
Misconduct	CM/63/16	I am happy with the investigation and outcome.	Noted – thank you
Misconduct	CM/5/16	I am happy with the outcome.	Noted – thank you
Conduct	CM/28/16	I am happy with the investigation and outcome.	Noted – thank you

IPCC Non-Referral Register

5. The IPCC non-referral register was not examined on this occasion.

Implications

Financial :	None.
Legal :	The Police and Crime Commissioner has a statutory duty to ensure that the Chief Constable is applying Police Regulations .
Equality Impact Assessment :	None.
Risks and Impact :	The Commissioner requires assurance that complaints from members of the public.
Link to Police and Crime Plan :	None.
Communications :	Media releases before and after the discussion will be drafted.

List of Appendices

None.

Background Papers

Members reports from dip sampling.

Person to Contact

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