

## Decision Record



Date of Decision: 24/03/2026

Lead Officer: Shivam Vadher

Decision Record URN: EXE0010-26

Title: **CONT0511 Out of Court Resolution Recommissioning**

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### **Decision summary:**

Office of the Police and Crime Commissioner for Leicester requires the provision of Out of Court Resolution Services. It was agreed to publish an open tender. The opportunity has been awarded to consortia lead party Ingeus UK Limited.

The award has been approved by Assistant Chief Officer – Finance and we are asking the Deputy Police Commissioner to sign the contract & to add seal.

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### **Decision Sought:**

To be completed by Lead Officer

Procurement are requesting that the Deputy Police Commissioner signs and adds seal to the Out of Court Resolution (OOCR) Contract Schedule. The initial contract period shall be for 24-month from 01/04/2026 – 31/03/2028 with the option to extend for up to 12-months until 31/03/2029. The overall contract value (including extension option) is at £598,488 excluding VAT

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## **Supporting information**

### **1) Background information**

Following the conclusion of a competitive open tender, the Most Advantageous Tender was provided by Ingeus UK Limited. All bids were evaluated based on gateway questions (pass/fail), 80% Quality and 20% Price.

A OOCR is a non-judicial outcome. The intended purpose is to offer a second chance to first time offenders who have committed low-level offences. The OOCR will not result in a criminal record but will include an intervention to reduce the likelihood of reoffending or to prevent behaviour escalating.

A OOCR provides an opportunity for the victim and offender to voluntarily agree that the offence should be dealt with outside of the criminal justice system.

OOCR's provide a swift and tailored approach to justice, focusing on restorative measures and service user accountability, while also considering the impact on victims.

There is increasing evidence that OOCR's are effective in reducing reoffending, reinforce positive behaviour change and address underlying causes of offending. Not only do they reduce pressure on the criminal justice system, but they also ensure swift outcomes for victims and enhance victim satisfaction.

### **2) Detail of additional information attached.**

Please see attached approved recommendation.

### **3) Expected benefits.**

An effective OOCR provision will enable the Force and OPCC to deliver proportionate, swift, and rehabilitative responses for suitable low-level offenders, reducing reoffending and relieving pressure on frontline policing, courts, and wider criminal justice partners.

A well-functioning OOCR service provides structured behaviour-change interventions, victim-focused restorative options, and meaningful reparative activities that support safer communities and improve public confidence in local policing. It also ensures consistent quality, compliance, and governance across LLR, helping the OPCC demonstrate its commitment to evidence-based commissioning and the Force's compliance with national outcomes framework expectations. Overall, it strengthens our ability to deliver early intervention, support victims' priorities, and reduce demand on statutory services.

### **4) Impact of not approving the application**

Failure to approve the OOCR contract would result in significant operational and strategic risks for both the Force and the OPCC. Without a commissioned OOCR pathway, the Force would be unable to meet national requirements for the delivery of Out of Court Disposals, including expectations set by the NPCC and College of Policing guidance on the two-tier framework. This would lead to inconsistent delivery, reduced victim satisfaction, gaps in rehabilitative interventions, and an increased likelihood of inappropriate disposals being issued.

The absence of a compliant service would also increase demand on police resources, courts, and statutory agencies due to missed opportunities for early intervention. For the OPCC, it would present reputational, financial, and governance risks linked to non-delivery of statutory duties around victims, commissioning, and oversight. Ultimately, the wider community would experience higher reoffending rates, reduced confidence, and diminished community safety outcomes.

**5) Financial implications (including any cost savings)**

The overall contract value across the full 3-year period is at a value of £598,488 excluding VAT.

**6) Consultations** (Details of any consultations that have been carried out or reason as to why no consultations has taken place):

Open Tender was published.

**7) Collaboration** (is there an opportunity to collaborate with partners)\_

Not Applicable

**8) Equality, Diversity & Human Rights implications**

Upon mobilisation

**9) Legal comments**

Legal Service have reviewed the tender documentation.

**10) Publication**

It is appropriate to publish this record of decision made by the Police and Crime Police and Crime Commissioner:

It is appropriate to publish the contents of the supporting papers:

It is appropriate to publish details of the decision by the Police and Crime Police and Crime Commissioner for Leicestershire:

**Reasons for any non-Publication (referencing appropriate legislation):**

Information in this form is subject to the Freedom of Information Act 2000 (FOI Act) and other legislation. Unless the information provided is covered by an exemption and stated to be either confidential or partly confidential, the information contained in the form will be published on the OPCC website.

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**Chief Finance Officer:****Comments:** Approved

I have been consulted about the proposal and confirm that financial advice has been taken into account in the preparation of this report and assurances sought have been outlined within the report. I am satisfied that this is an appropriate request to be submitted to the Police and Crime Police and Crime Commissioner for Leicester, Leicestershire and Rutland.

**Signature:****Name:****Date:24/03/2026**

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**Chief Executive and Monitoring Officer:****Comments:**

I have been consulted about the proposal and confirm that legal and equalities advice have been taken into account in the preparation of this report and assurances sought have been outlined in this report. I am satisfied that this is an appropriate request to be submitted to the Police and Crime Police and Crime Commissioner for Leicester, Leicestershire and Rutland.

**Signature****Name****Date 24/03/2026**

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**Police and Crime Police and Crime Commissioner for Leicestershire:**

Having received the advice set out above and reviewed relevant documentation my decision in regard of this matter is:

**Approved / Not Approved**

I confirm that my register of interests' declaration is up to date and that none of my interests preclude me from making this decision.

**Signature:****Date:****Name of Police and Crime Commissioner:**