



**POLICE & CRIME
COMMISSIONER**
for Leicester,
Leicestershire & Rutland
Your Communities - Your Commissioner

Our ref: FOI 0009/26 – OPCC1150

Date: 3 June 2026

Name:
Email:

Dear

Freedom of Information Act 2000

I write further to your email dated 14 May 2026 followed by your clarification email dated 18th May 2026. This request falls as a freedom of information request. I note you seek access to the following information:

- 1. How many complaints against the police the commissioner has received over the past 10 years, if 10 years is not retained then I would reduce this to the past 5 years.**
- 2. According to the above (request 1), how many were upheld**

Your request for information has now been considered, and the response can be found below:

- 1. How many complaints against the police the commissioner has received over the past 10 years, if 10 years is not retained then I would reduce this to the past 5 years.**

The information you have requested is as below:

Year	Total review received
2021	79
2022	122
2023	145
2024	169
2025	231



Additionally, independent oversight bodies publish relevant complaint and review data:

- The Independent Office for Police Conduct (IOPC) publishes data relating to complaints and reviews for Leicestershire Police, the last 5 years' worth of data can be accessed here: <https://www.policeconduct.gov.uk/police-force/leicestershire-police> or via the [IOPC website](#)

The information you are seeking usually appears within sections D1-D3 of the performance data.

These publications are intended to provide transparent and comprehensive information to the public, including volumes of complaints and outcomes such as whether complaints were upheld.

2. According to the above (request 1), how many were upheld

Year	Upheld
2021	7
2022	8
2023	6
2024	7
2025	2

If you are not satisfied with our response to your request, under Section 17 of the FOIA you are entitled to ask for an internal review of our decision. Any internal review needs to be submitted within two months of the date of receipt of this response and state why you are unhappy with the response. You can submit an internal review in the following ways:

- Emailing the OPCC Inbox to OPCC@leics.police.uk. or
- Writing to the OPCC at – The Office of the Police and Crime Commissioner for Leicester, Leicestershire and Rutland, Police Headquarters, St Johns, Enderby, Leicestershire, Leicestershire, LE19 2BX
- By phone – 0116 229 8980 (as a reasonable adjustment under the Equality Act 2010).

If you are not satisfied with the outcome of the internal review under Section 50 of the FOIA you



can apply directly to the Information Commissioner (ICO) for a decision. Generally, the ICO cannot make a decision unless you have exhausted the internal review procedure provided by the OPCC. You can contact the ICO in the following ways:

- Online at the ICO – <https://ico.org.uk/global/contact-us/>. or;
- Writing to the ICO at –Information Commissioner's Office Wycliffe House, Water Lane, Wilmslow, Cheshire SK9 5AF

Yours sincerely,

Office of the Police and Crime Commissioner.