

Issues Log Q3 2025/2026

Issues not resolved During Visit

List of Issues that was not resolved during a visit

1 Oct 2025 to 31 Dec 2025

Leicestershire Euston Street

Tag	ICV Comments	Inspector Comments
Cell and/or contents dirty/broken	Complaint about toilet being soiled and dirty tissue up on ceiling.	The toilet in the cell is covered by CCTV but is pixelated so cannot see this. Part of the ceiling is not covered by CCTV too. The best practice would be to inform the Detention officer or custody sergeant at the time so estates can be notified about the toilet. The DO can remove the toilet paper off the ceiling.
Healthcare Practitioner requested	Sergeants aware and will ask for nurse to see him re hip pain which has flared up due to previous motorcycle accident causing nerve damage afterwards. DP said arrest was a bit forceful which he thinks has caused the flare up.	I have reviewed the Custody record. A request was put in on 03/11/2025 at 16:57 to see the HCP. At 17:03 the same afternoon the DP was seen and given pain relief.
Healthcare Practitioner requested	He needed meds - someone from home was meant to drop meds in but this has not yet happened hence request for nurse.	
Medication not received/requested	Some confusion over prescription for methodone. Staff will allow to contact doctor at 8:00 am to resolve.	The custody record has been viewed. On 13/10/25 at 10.04am there is log from PS Chapman who tasked PS 949 to collect the detainees methadone. At 14:10 the same day Physeptone (equivalent to methodone) is given to the detainee by HCP Patel.

Toilet pixelation not explained		I have spoken the custody detention officer about this and reviewed the custody record. The DP came to custody under the influence of alcohol and was extremely argumentative and therefore was taken straight to the cell. In this event the custody sergeant would not have informed him about the toilet pixelation. I have spoken to the DP and informed him of this, which he understood.
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Leicestershire Keyham Lane

Tag	ICV Comments	Inspector Comments
Healthcare Practitioner requested	Nurse requested due to pain in hands after cuffs.	I have looked at the custody and there is no record of the DP requesting to see the HCP or the HCP seeing the DP.